



SVHome conditions

Procedures

With an extended database over 11,000 candidates, consisting of employees of different nationalities and with the continued recruitment of new employees SVHome will meet your needs. After outlining the profile and features you want, the SVHome team performs the pre-selection of candidates available to meet your needs by sending you a complete profile of each candidate as well as their photo. Then interviews will be scheduled between the chosen candidate and the client, allowing you to select the one that best suits the intended function.

We provide legal support for the preparation of all documentation with no additional cost and send all the necessary documents for the hiring, from the draft employment contract, to all the bureaucratic part of hiring and enrollment in social security.

Fees

- Agency Fee - 1 gross salary agreed between client / candidate (Charged on the day of entry of the candidate).
- When the agreed salary is less than €100, will be charged the minimum amount on the price list - €100 + VAT.
- The SVHome fee for holiday employed or temporary work in Portugal is €100 + VAT
- The fee for holiday employed or temporary work outside Portugal is 50% of the agreed salary (+VAT)
- The service provided by SVHome begins with the opening process and terminates with the choice and candidate placing. The recruitment and selection process will have a cost of 25€ (+ VAT), and should be paid at the first interview with the candidate. The value is paid only once no matter the number of candidates interviews
- In international contracts the costs related to travel, visas, vaccinations and all the necessary documentation for placement of candidates, will be customer's responsibility and should be paid by the client.
- SVHome has no pontual cleaning service.



Replacement Guarantee

SVHome offers a 120-day warranty period for contracts in Portugal and 30-day warranty period for contracts abroad (with a maximum of 4 candidates), during which the employee is replaced without any additional charge to the customer, regardless of termination been made by the customer or employee. If the client decides not to replace the maid the fee to be received by SVHome will be calculated (according to the time of their stay) by the holiday table.

The warranty period is counted from the first day of work of the first candidate placed and will only be valid if the payment was made.